

TUUL RIVERSIDE LODGE BOOKING CONDITIONS

Part 1: The Booking Agreement

Set out below are the terms and conditions of the booking agreement. Please read them carefully. When you submit a booking and we accept it through our issue of a confirmation invoice, a legally binding invoice is made. When we receive a completed booking form, you (and any other person on whose behalf you book) agree to accept all of these conditions.

Our Commitment to You:

1. Registration

Confirmation of your booking will be sent to you within 5 working days of us having received your completed booking form.

2. Our Liability to you

We are responsible for ensuring that your accommodation and other travel arrangements are supplied as agreed. We take responsibility for the services we provide as well as for the services of our subcontractors.

3. A Change of Schedule

If in the unlikely event that we have to make changes to your booking, we will notify you as soon as possible. We do reserve the right to make changes at any time due to circumstances that lie beyond our control. If for example access to the camp is hindered by high water due to excessive rainfall, then in the interests of safety we would accommodate you in a nearby ger camp that has similar standards until the river is passable.

Part 2: Your commitment to us

1. You must ensure that your travel documents, full passport, and visas are in order and will remain valid for the entire length of your stay in Mongolia. We are able to give some general advise on these matters but such requirements are subject to change and we cannot be held responsible if you do not check current requirements before departure.

2. If you have any medical conditions or special dietary requirements you are requested to inform us well in advance of your intended arrival.

For booking contact :TEL/FAX 976-11-328146 or payment@nomadstours.com

3. Transfer and cancellation dates are computed as of the date we receive your completed booking form and deposit. Our transfer and cancellation policies apply in every instance.

Period before departure within which notice of cancellation is received by us.	Amount of cancellation charge
Minimum fee (non-refundable)	\$50
8-14 days prior to departure	25%
3-8 days prior to departure	50%
2 days until day of arrival	100%

Once we have started to provide our services i.e. from the point of arrival in Mongolia, no refunds will be made for unused trip arrangements for any reason. There will be no refunds given for unused accomodation, or missed meals, once the trip has commenced

Part 3: COMPLAINTS

If you have a complaint arising out of what we have agreed to provide for, please let us know at the earliest opportunity. If a problem arises during your stay it is important to let the staff know as soon as possible, to ensure that it is rectified. If a complaint cannot be solved locally, you should advise us within 14 days of leaving the lodge, in writing, with all other relevant information. Your letter will be given prompt attention. If you fail to follow this simple procedure we cannot accept responsibility, as we would have been deprived of the opportunity to investigate the matter.

Part 4: INSURANCE

It is essential that all clients are fully covered with reputable travel insurance cover before setting out on holiday. Insurance must cover personal accident, medical expenses, loss of effects, repatriation costs, and all other expenses that may arise as a result of loss, damage, injury, delay, or inconvenience.

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Part 5: PAYMENT POLICY AND SCHEDULE:

The deposit at time of reservation is US\$50 per person and is non refundable.
The balance must then be payed 14 days before departue.

BALANCE OF PAYMENT:

We will send an invoice for the final payment three weeks before your trip commences.
Payment in full is due seven days prior to departure. We reserve the right to cancel any reservation for which the full payment has not been received 3 days before the trip begins.

Methods of Payment:

Deposit payments:

By bank transfer: please transfer the deposited amount via SWIFT to our bank.(These will be sent on request.) All bank charges will be charged to the senders account. Then either scan, fax, or email your transfer receipt to payment@nomadstours.com , or send it by fax to 976-11-328146.

Final Payment:

By bank transfer: please transfer the balance at least two weeks prior to your arrival day, via SWIFT to our bank. (These will be sent on request.) All bank charges will be charged to the senders account. Then either scan, fax, or email your transfer receipt to payment@nomadstours.com , or send it by fax to 976-11-328146.

For secure, direct credit card payment please click below.



In case you prefer other methods of payment, such as , travellers cheque, or cash, please contact us at payment@nomadstours.com

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Beneficiary: NOMADS TOURS & EXPEDITION
Beneficiary's account number: 499019999
Beneficiary's bank TRADE AND DEVELOPMENT BANK OF MONGOLIA,
ULAANBAATAR
SWIFT BIC: TDBMMNUB

Correspondent Bank: HSBC Bank USA, New York, USA
SWIFT BIC: MRMDUS33

Correspondent Bank: American Express Bank Ltd., New York, USA
SWIFT BIC: AEIBUS33

Correspondent Bank: Citibank, New York, USA
SWIFT BIC: CITIUS33

2. Banking requisites for inward transfer for Euro:

Beneficiary: NOMADS TOURS & EXPEDITION
Beneficiary's account number: 499075331
Beneficiary's bank TRADE AND DEVELOPMENT BANK OF MONGOLIA,
ULAANBAATAR
SWIFT BIC: TDBMMNUB

Correspondent Bank: Dresdner Bank AG, Frankfurt AM Main, Germany
SWIFT BIC: DRESDEFF

THE TRANSFER CHARGE IS ON SENDER'S ACCOUNT.

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BOOKING FORM

Please fill in the form below and click send.

	Person 1	Person 2	Person 3	Person 4
NAME				
ADDRESS				
CITY				
COUNTRY				
FAX				
E-MAIL				
TELEPHONE				
PASSPORT NUMBER				
CITIZENSHIP				
BIRTH DATE				
ANY SPECIAL MEDICAL NEEDS?				
ANY SPECIAL DIETRY NEEDS?				

INSURANCE DETAILS				
DATE OF ARRIVAL				
DATE OF DEPARTURE				
TYPE OF GER WANTED				
TYPES OF SERVICES REQUIRED Eg. Horse riding, etc.				
OTHER INFORMATION				

Herewith I declare that all the above information is correct, and that I have read and accepted the above Booking and Payment Conditions.

SIGNATURE: _____

DATE: _____

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